

**N.B. HANDY's SENTRIGARD Weathertight Warranty Program
Administered by FABRAL Architectural Systems**

Warranty Process

Page 1 of 2

1. N.B. Handy (NBH) Sales reviews the weathertight warranty process with the Certified Roof Contractor (CRC) and leaves a "sample" document package with the CRC.
2. When the CRC identifies a project requiring the weathertight warranty, the CRC contacts NBH Sales to obtain formal weathertight warranty documents.
3. The CRC submits the "transmittal notice" along with the "pre-inspection checklist" to NBH (Attn: Keith McCombie - fax: (434) 847-2405) and to FABRAL Architectural Systems (FAS) (Attn: Bill Croucher - fax: (800) 322-1030). A coil and accessory order to NBH should be placed with this transmittal notice. This notice must be submitted thirty-to-forty-five days prior to installation start-up. FAS Engineering Department will acknowledge (via telephone) receipt of notice within three-to-five days.
4. The CRC will submit the project specification and shop drawings/installation details to FAS for approval (and modification and re-submittal where necessary). This submission by the CRC should be made thirty days prior to installation start-up. This submission must be mailed to:

Fabral, Inc.
Attn: Bill Croucher
3449 Hempland Road
Lancaster, PA 17604-4608

5. The CRC must submit a "transmittal notice" to the FAS Engineering Department to schedule the initial field inspection.
6. The CRC must submit a "transmittal notice" to the FAS Engineering Department to schedule the 25,000 square foot interval inspections (if applicable). This notice must be accompanied by a \$1,100 inspection fee.
7. The CRC must submit a final "transmittal notice" to the FAS Engineering Department to schedule the project completion inspection. The CRC will receive a formal response concerning the final inspection and any remedial work that must be performed to bring the installation into specification compliance. If remedial work is necessary, the CRC must submit another final transmittal notice once the remedial work is complete in order to schedule the final inspection. A check for \$1,100 must accompany this notice. (Travel and related expenses for this inspection will be invoiced separately and must be paid prior to the issuance of any warranty.)

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Page 2 of 2

8. The CRC must submit an "application for warranty" and the "Owner Required Maintenance" form along with a check for the warranty fee to the FAS Engineering Department. FAS will verify that all material invoices have been paid to NBH and to FAS prior to the issuance of any warranty.
9. The formal warranty, along with the Owner Required Maintenance form, will be issued upon full and final payment of all materials, accessories, warranties, etc. The warranty will be issued directly to the owner with copies to the CRC and to NBH.